

Extrait du OPH Rouen Habitat

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## NOUVEAUX HORAIRES D'OUVERTURE AU PUBLIC

Les Agences Hauts de Rouen, Centre Rive Gauche et le siège social sont ouverts :

De 9 h à 12 h et de 13 h à 15 h

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**Attention** : le port du masque est obligatoire, pour tous les visiteurs.

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[/IMG/image/2020-07-31\_COVID19/logo\_masque.png]

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## POURSUIVONS LES GESTES BARRIERES

Â Lâ€™Ã©pidÃ©mie de COVID 19 est toujours prÃ©sente en France, aussi pour en limiter le dÃ©veloppement, restons collectivement vigilants et appliquons les gestes barriÃ¨res.

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Â [/IMG/image/2020-07-31\_COVID19/logo\_gestes\_barriere.png]

## NOUS POURSUIVONS Lâ€™ENTRETIEN ET LA MAINTENANCE

Â Avec nos partenaires (IntermÃ©aide Emploi et Emploi Services) nous rÃ©alisons rÃ©guliÃ¨rement la dÃ©sinfection des principaux « points de contact » des parties communes (poignÃ©es de portes, interphones, platines Ã boutons des ascenseursâ€¦) et, par lâ€™intermÃ©diaire de notre rÃ©seau de prestataires, les dÃ©faillances techniques majeures sont traitÃ©es, dÃ¨s lors quâ€™elles mettent en cause la fonctionnalitÃ© du logement.

En dehors des horaires dâ€™ouverture habituels, lâ€™astreinte technique dâ€™urgence reste disponible au :

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Â NumÃ©ro dâ€™ASTREINTE : 02 35 15 61 61

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## POUR LE PAIEMENT DE VOTRE LOYER

Vous disposez des moyens suivants :

Paiement par chÃ©que :

â€¢ en le communiquant Ã votre gardien en respectant la distanciation sociale (1 mÃ¨tre),

â€¢ ou en le dÃ©posant dans la boîte Ã lettre de votre agence situÃ©e :

Â Â Â Â Â - Vous dÃ©pendez de lâ€™Agence Centre : 13 Avenue de Grammont 76100 Rouen

Â Â Â Â Â - Vous dÃ©pendez de lâ€™Agence Hauts de Rouen : 24 Rue Henri Dunant 76000 Rouen

â€¢ par voie postale,

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Paiement par carte bancaire sur le site internet de Rouen Habitat : [www.rouenhabitat.fr](http://www.rouenhabitat.fr), rubrique « payer en ligne »

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Par virement sur le compte bancaire de Rouen Habitat nÂ° 20041 01014 0418502X035 23

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En espÃ©ce au bureau de Poste le plus proche

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# VOUS AVEZ DES DIFFICULTES DE PAIEMENT DE VOTRE LOYER

Une gamme de solutions existe et peut être mobilisée : d'abord, report, demande de recalcul de l'APL

Nos conseillers sont à votre écoute pour mettre en place les mesures les plus adaptées à votre situation :

Vous dépendez de l'Agence Centre : contactez le **02 35 98 02 56** (9h /12h- 14h/16h)

Vous dépendez de l'Agence Hauts de Rouen : contactez le **02 35 61 68 05** (9h /12h- 14h/16h)

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